

For all Products**Call Us**

Call us at Clix Customer care @ 0124-4545965, 0124-3817400 between 9:30 am and 6:30 pm from Monday to Saturday and our executives will be happy to assist you.

Email us

At hello@clix.capital

(Please mention your loan account number and contact number in the subject line).

Escalation 1: In case you are not satisfied with the response from our Customer Care/Helpline, you can e-mail us at : head.services@clix.capital

Escalation 2: If you are still not satisfied, you can write at geetanjali.mathur@clix.capital

Alternatively, you can also write to the following address:

Ms. Geetanjali Mathur, Grievance Redressal / Nodal Officer, Vice President & Head – Customer Experience, 901B 9th floor, Two Horizon Centre, Phase-V, DLF City, Gurgaon - 122002 Haryana, India.

Email: geetanjali.mathur@clix.capital

If the complaint/dispute is not redressed within a period of one month, the customer may appeal to Officer-in-Charge of the Regional Office of Department of Non-Banking Supervision of RBI under whose jurisdiction the Registered Office of the Company falls. The details of Officer-in-Charge, DNBS, RBI are given below:

General Manager
Department of Non-Banking Supervision
Reserve Bank of India
6, Parliament Street
New Delhi - 110001
Ph. 011-23714456
Email: dnbsnewdelhi@rbi.org.in